

LATIN *Streaming* *Alliance*

M.G.O
MANUAL GENERAL DE OPERACIONES
V 1.0

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Staff

Chief Executive Officer (CEO)

Gerente General

Carlos Cabal

Piloto Comercial Avion

IVAO VID:665507

OPS Director (FIR BOGOTA)

Director de Operaciones

Sergio Acosta

IVAO VID: 306139

OPS Director (FIR BARRANQUILLA)

Director de Operaciones

Jesus David Duarte Gomez

IVAO VID: 656008

Airline Route Advisor

Marcos Vicioso Carbonell

IVAO VID: 665966

MAIN OPERATIONAL GUIDELINES:

All operations must follow local and/or international regulations. Flight operations within Colombian Airspace MUST follow all RAC publications.

Only APPROVED pilots can use the callsign LTS_____ within IVAO platform. Pilots must request ATC and phraseology training prior to their exam to be cleared for IVAO operations. All pilots that are within the training phase will add a T to their callsign.

Accidents and Incidents Reports:

ALL incidents/accidents must be reported before a 24hrs timeframe after the time of occurrence. ACARS data in conjunction with IVAO tracker will be used as evidence in case an investigation is needed. The sole purpose of an investigation is to gather evidence to prevent future events. ONLY staff members have the right to access ACARS data other than operational reports that are open to the public. Directors of Operations have custody of this information. It is their responsibility to maintain it fully confidential.

OPERATIONAL CONTROL PLATFORM:



The official software that acts as a bridge between Simulator platforms and our company is phpVMS. This software has a built in ACARS that will record all events of an operation including Rule Violations.

Directors of Operations will create and monitor flight routes to guarantee an optimum flow of traffic.

Route Advisors will design new routes to be implemented to the company operation. They will also implement route standardization on a need to basis.

On our CREW PLATFORM pilots can find a Global diagram of all the routes that conform to our daily operations.

Pilots are advised to use up to date charts. JEPPESEN charts are highly recommended but government issued charts are also compatible with 100% of our routes.

Charts with a "ONLY FOR SIMULATION" notice are approved to be used on all operations due to the nature of our flights.

NEW PILOT ACTIVATION PROTOCOL:

All new pilots are required to join our DISCORD server to be able to perform a test flight with a staff member. (Link on our Website)

A “New Pilot Registration” button on www.LatinStreamingAlliance.com is the ONLY official method to apply to be a pilot. The pilot should have an IVAO VID. If the user do not have an IVAO account go to Ivao.Aero to register. All applications without a VID will be deleted in 3 days.

A 1 HR test flight should be arranged within 30 days of registration. All New Pilot applications older than 30 days without a scheduled flight with an instructor will be deleted.

If the test flight is SATISFACTORY then the pilot will start a Pre-Solo phase. After 15 registered HRS on ACARS the pilot can Apply to a Communication Trial flight within IVAO Platform.

ONLY PILOTS WITH AN APPROPRIATE CLEARANCE CAN OPERATE ON IVAO PLATFORM USING THE COMPANY CALLSIGN “LTS”. New pilots with clearance should use a T after the callsign until the following three requirements are met:

- FS3 rating on IVAO Profile
- Colombian Division PP and VFR Procedures Tour Completed
- Role VFR Cruceros or above on company Profile

NOTAMS and Meteorology Reports:

NOTAMS



All notice to airman shall be known if stated by ATC. All real life NOTAMS shall be confirmed with ATC if the applicable report is simulated or not.

METAR

SKCL 071700Z VRB05KT 8000 SCT030 29/19 Q1015 NOSIG RMK HZ A3000

It is compulsory to all pilots to operate using a live weather platform. The pilot has the obligation to access METAR for the following aerodroms: ORIGIN, DESTINATION and alternate. It is also advisable to use satellite imagery to have a clear understanding of the weather enroute.

WIND OPS LIMITATIONS:



An **adequate runway** must be chosen by the pilot in command using wind data from the appropriate airport of operation. It is prohibited to land with more than **12 kts of tailwind** and/or **10kts crosswind** except if the alternate airport is more than 50 nautical miles from the destination. If the alternate airport is more than 50nm away from the destination the maximum crosswind allowed will be 15kts or the max demon x-wind of the specific aircraft specified on the POH by the manufacturer.

If current wind conditions do not comply with the paragraph above a 15 minutes hold should be coordinated with ATC or announced of UNICOM. If conditions remain the flights should terminate at an alternate airport.

UNUSUAL OPERATIONS:



It is prohibited to simulate bomb on board procedures, hijack situations, military operations or other unusual circumstances other than normal operations.

IT IS PROHIBITED TO USE SQK CODE 7500

If there is a communication issue with ATC using voice switching to text communications must be made. If no communication can be established with a TWR frequency then the pilot must proceed to an alternate airport. If another ATC frequency is in range a coordinated NORDO procedure can be requested and authorized via text.

FUEL ON BOARD:



ALL GENERAL AVIATION DEPARTURES WILL BE OPERATED WITH FULL TANKS.

ALL OTHER AIRCRAFTS MUST BE FLOWN ACCORDING TO THE PLANNED ROUTES AND MIN FUEL REQUIRED REGULATIONS

After landing aircraft must be fully loaded with fuel before taking the aircraft to a hangar.
(Except when there is no fuel box available)

MINIMUM EQUIPMENT ON BOARD:

- **Appropriate headsets or microphone**
- **Joystick and Yoke (NO MOUSE AND KEYBOARD SETUP IS ALLOWED)**
- **Departure/destination/alternate Charts**
- **POH of the aircraft**
- **phpVMS ACARS ACTIVATED**
- **Paper and pencil for notes**
- **Detailed flight plan according to flight rules**

MINIMUM OPERATIONS IN VFR:

Pilots within 0hrs - 49hrs PIC:

Cloud Ceiling: 2,000ft

Horizontal Visibility: 6000m

Pilots with 50hrs+ PIC:

Cloud Ceiling: 1,500ft

Horizontal Visibility: 5000m

PRIVACY POLICY

INTRODUCTION

This segment is to inform you of our privacy policy about the information gathered about you. We gather a minimum amount of personal information to be able to create a username for you to use on our platform. If you do not consent partially or totally on the below policy you should stop using our site. At any moment a request to delete your account can be made.

We take the protection of your private information very seriously. Information provided by you would never be used for any purpose other than the soul operation of our virtual airline.

We are committed to preserving the confidentiality of all the information you provide us. We do not share, sell, or disclose to a third party, any information collected through our website except an updated list of our pilot roster open to the public on our website.

Please have in mind that your First Name, First letter of Last Name, Profile picture, IVAO VID, flight hours, number of flights, awards, current rank, current airport and assigned pilot number will be shown to the public on the Pilot Roster page.

ENTRY REQUEST

If you want to be part of Latin Streaming Alliance and decide to send us information related to an admission application, we may keep it for up to one year in case we decide to contact you at a later date.

This information will only be used for purposes directly related to your login to Latin Streaming Alliance. After your relationship with Latin Streaming Alliance ends, we will keep your file for one year before destroying or deleting it.

COMPLAINTS ABOUT THE CONTENT OF OUR WEBSITE

You are always welcome to share your content, such as: Scenery, Livries, Study Material (to perform specific approaches, etc.). We are committed to moderate user-submitted content, but if there is any complaint from a user / organization to

remove the content contributed by you, given that the complaint has a valid reason, we can choose to remove the content without prior information. If you complain about any content on our website, we will investigate your complaint. If we believe it is justified or if we believe that the law requires us to do so, we will remove the content while we investigate. If we think your complaint is unfounded we will not contact you about it.

COOKIES

Cookies are small text files that your web browser places on your computer's hard drive when you visit any website. They allow information collected on one web page to be stored until needed for use on another, allowing a website to provide you with a personalized experience and the website owner with statistics on how you use the website so that it can be improved. .

Some cookies can last for a defined period of time, such as one day or until you close your browser. Others last indefinitely. When you contact Volaris Virtual for the first time, you will be asked to log in to our use of our cookies. Your web browser should allow you to delete whatever you choose. It should also allow you to prevent or limit their use.

Our website uses cookies. They are placed by software that operates on our servers and software operated by third parties whose services we use.

When you visit our website for the first time, we ask you if you want us to use cookies. If you choose not to accept them, we will not use them for your visit, except to record that you have not consented to their use for any other purpose. If you choose not to use cookies or prevent their use through your browser settings, you may not be able to use all the functions of our website.

We use cookies in the following ways:

- Track how you use our website
- Keep you registered on our site

VERIFICATION OF YOUR INFORMATION

We are committed to protecting your information and granting access to your information. To ensure that, we use a verification process that requires you to have access to the email that you used when signing up with us.

ACCESS TO YOUR PERSONAL INFORMATION

At any time you can review or update the personally identifiable information we have about you by logging into your account on our website.

To obtain a copy of any information that is not provided on our website, you can send us (the Administrators) a request to the email ceo@latinstreamingalliance.com. After we receive the request, we will inform you when we expect to provide you with the information.

DELETING YOUR ACCOUNT

If you wish to cease to be a member of our Virtual Airline, you can choose to delete your pilot account. Please note that this process is not reversible. You can be able to re-apply but not recover information from the deleted account.

COMPLIANCE WITH THE LAW

Our privacy policy has been compiled to comply with the law of each country or legal jurisdiction. If you think you are not complying with the law in your jurisdiction, we would like to hear from you. Please have in mind that it is your choice whether you want to use our website or not.